

Preparation of Patient's Item

One pack of Adult diaper (Size:)
One pack of Skincare wipes
One box of Soft tissues
One Children / Adult size toothbrush and toothpaste
One Comb
One Lip balm
One Body lotion

Due to space limitation, please take all other personal belongings and valuables home.

Visiting Regulations

To maintain patients' comfort and infection control measures, except for special situation, our department strictly adheres to the hospital's visiting policy. Visitors are requested to cooperate with us on the following arrangements:

- Visiting time:
12:00 – 13:30 & 17:30 – 20:00
Visiting arrangement will be changed subjected to HA Response Level for Infection Control. Please contact our nurses for enquiry.
- Only two visitors per patient at any time.
Visit by children under 12 is not advisable.
Pregnant woman shall consider the risk and avoid visiting.
- Wear surgical mask in the patient care areas.
- Perform hand hygiene before and after visiting.
- Flexible visiting will be arranged for patient with special situation. Visiting will be suspended during medical or nursing procedures.
- For patient nursed in isolation due to a high infectious risk, we can provide video communication.
- Photo-taking is strictly prohibited.
- Food and flowers are not allowed into the ward.

The Department of Intensive Care (ICU) is a Mixed-gender ward, situated at D10 and B10 wards in the main block

We are a locally and overseas accredited training centre for specialist doctors and nurses. We have 25 beds equipped with computerized monitoring and advanced medical technology, and staffed by more than 100 experienced health care professionals to take care of critically patient.

We would like to maintain close contact with you. Please leave us your phone number(s) for 24 hours' emergency contact. To avoid confusion, please designate one key person for contact with us and to convey the patient's condition to other family members and friends. You may ask the nurses for an appointment to meet the doctor. If you need assistance from the Medical Social Worker, Chaplaincy or Translation Services, please contact our nurses for arrangement.

You can help the patient recover by offering psychological support and encouragement, assist the patient to perform passive limb exercise, or write in the patient's diary to help the patient comes to terms with this critical illness experience after his/her discharge from the ICU. You are welcome to contact us for details.

Contact

Address : 3 Lok Man Road, Chai Wan
Tel. No.: 2595 6111
Fax No.: 2515 0794
Email: pyneh_enquiry@ha.org.hk



東區尤德夫人那打素醫院
深切治療部
Intensive Care Unit,
Pamela Youde Nethersole
Eastern Hospital

ICU Medical and Nursing Teams

Chief of Service & Consultant:

Dr Hoi-Ping Shum

Specialist in Critical Care Medicine
MBBS(HK), MD(HK), MRCP (UK & Edin), FHKCP,
FHKAM(Medicine), FRCP (Edin, Lond & Glasg)

Visiting Consultant and Consultant of Hyperbaric Oxygen Therapy Centre:

Dr Wing-Wa Yan

Specialist in Critical Care Medicine
MBBS(HK), MRCP(UK), FHKCP, FHKAM(Medicine),
FRCP(Edin, Lond), MSc(CUHK)

Consultant:

Dr Grace Sin-Man Lam

Specialist in Critical Care Medicine
MBBS(HK), MRCP(UK), FHKCP, FHKAM(Medicine),
FRCP (Edin, Lond & Glasg)

Associate Consultant:

Dr Kin-Bong Tang

Specialist in Intensive Care
MBChB(CUHK), FHKCA(Intensive Care),
FHKAM(Anaesthesiology), MPH(CUHK)

Associate Consultant:

Dr Li-Li Chang

Specialist in Critical Care Medicine
MBChB(CUHK), MRCP(UK), FHKCP, FHKAM(Medicine),
FRCP(Edin)

Associate Consultant:

Dr Carol Cheuk-Yan Chan

Specialist in Intensive Care
MBChB(CUHK), FHKCA(Intensive Care),
FHKAM(Anaesthesiology)

Associate Consultant:

Dr May Man-Yee Man

Specialist in Critical Care Medicine
MBBS(HK), MRCP(UK), PDipID(HK), FHKCP,
FHKAM(Medicine)

Associate Consultant:

Dr Karen Ka-Wai Tsang

Specialist in Intensive Care
MBBS(HK), FHKCA(Intensive Care), FHKAM(Anaesthesiology)

Department Operations Manager:

Ms Eva Yuen-Fan Kwan

RN, BSc(Hons), MSc(Health Services Management),
FHKAN(Critical Care)

Nurse Consultant:

Ms Joanna Wan-Po Lo

RN, BHSc(N), PDANP, MHA, FHKAN(Critical Care)

Ward Manager:

Ms Carmen Chun-Heung Lee

RN, BSc(Hons), MPhil(Nursing), PD(Health Services
Management), FHKAN(Critical Care)

Ward Manager:

Ms Polly Ching-Ping Ng

RN, BHSc(N), MSc(Management in Health Care),
FHKAN(Critical Care)

Associate Nurse Consultant:

Mr Kai Jone Yeung

RN, BSc(Hons), PDANP, MSc, FHKAN(Critical Care)

Family Satisfaction with Care in ICU Survey



Our department is carrying out a survey on family satisfaction with care. The result will help us understand the needs of families in order to make our ICU better. We sincerely invite you to join by filling in a questionnaire. Your opinion will help us make improvements.

Welcome to Visit our Website

<https://www.hksccm.org/index.php/icus/development-of-icus/171-pamela-youde-nethersole-eastern-hospital/patient-satisfaction-1>



Hospital Facilities

- **Canteen and Coffee Shop:** 1st and 3rd floor, Main Building (MB)
- **Food and Drinks Vending Machine:** At A&E Department; Lobby of MB and each floor
- **Convenience Store and Rehab Shop:** Lobby of MB
- **Toilet:** Lobby of MB; Canteen
- **ATM Machine:** Lobby of MB
- **Garden:** 2nd floor, MB

Enquiry and Donation

For enquiry, please contact our nurses. We welcome your donation which is eligible to apply for a tax deduction.

Donation forms are available at the waiting area. Thank you for your generosity.